Banner 9
Frequently Asked Questions

Q. What is Banner 9?

Banner 9 is the latest release of TC's enterprise resource planning and student information system. This new release delivers a number of important enhancements, including a modern user interface, enhanced navigation and process management tools, and new functionality across the student, HR and finance modules. It will also give us greater flexibility, as we will be able to run Banner on any browser and on tablets.

Q. Why are we upgrading to Banner 9?

Ellucian, the vendor that licenses Banner, will no longer release new versions of Banner 8 after December 31, 2018.

Q. What is changing with Banner 9?

There is no need to learn a new application; the primary changes are to the user interface and navigation features. The forms that you use and functionality are mostly the same.

Q. Will the data or jobs change?

No. The database and jobs are the same. We are only introducing a new front end to access that database.

Q. What are Banner 9 "Admin Pages?"

"Admin Pages" is the new name for Banner "INB," which is used by staff to perform back office operations.

Q. What is the URL for Banner 9?

https://banner.tc.columbia.edu/applicationNavigator

Bookmark it!

Q. How do I log into Banner 9?

To log into Banner 9 Admin Pages, you will use your UNI credentials. You no longer need to remember a separate username and password for Banner.

Q. What browsers does Banner 9 support?

Banner 9 is supported by all major browsers: Chrome, Internet Explorer, Firefox, Edge, and Safari. The "preferred" browser is Chrome.

Q. Can I have more than one session of Banner 9 open?

Yes. You can have multiple sessions open in different tabs or different browsers.

Q. Can I access all the forms in Application Navigator that I currently have permissions to access?

Yes. You should have exactly the same permissions as you had under Banner 8.

Q. Can I still access Banner 8 forms?

Yes, you can still access Banner 8 INB (but Banner 8 is only accessible through Internet Explorer and Firefox). Banner 8 and Banner 9 are just different front ends for the same back end and database. However, we strongly encourage users to begin using Banner 9 as soon as possible, and complete the switch by December 31, 2018.

Q. Can I access Advancement forms (forms starting with the letter "A") in Banner 9?

No. TC does not have an ongoing Advancement module license, so any form starting with the letter "A" will need to be accessed from Banner 8. TC is in the process of developing custom forms that replicate the Banner 8 Advancement forms still in use.

Q. Are we upgrading Self-Service Banner (SSB) to Version 9?

Not yet, but an upgrade to SSB is planned for Spring 2019. Self-Service Banner is the set of functions that faculty, staff, and students can access on their own through the myTC Portal.

Q. I'm having an issue with Banner 9; something isn't working, or I can't find a form I need.

If you are having an issue that is impeding your work, switch back to Banner 8. Please also report the issue/question as an Incident to the Service Desk here.